

## Judicial Information System Committee (JISC) Friday, April 24, 2015 (10:00 a.m. – 2:00 p.m.) CALL IN NUMBER: 800-591-2259 PC: 288483

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SeaTac Facility: 18000 INTERNATIONAL BLVD, SUITE 1106, SEATAC, WA 98188

		AGENDA		
1.	Call to Order a. Introductions b. Approval of Minutes	Justice Mary Fairhurst, Chair	10:00 – 10:10	Tab 1
2.	JIS Budget Update a. 13-15 Budget Update b. 15-17 Budget	Mr. Ramsey Radwan, MSD Director	10:10 – 10:55	Tab 2
3.	Legislative Update	Ms. Mellani McAleenan, Assoc. Dir. Judicial & Legislative Relations	10:55 – 11:15	Tab 3
4.	INH/EDR Project Update	Mr. Dan Belles, PMP	11:15 – 11:45	Tab 4
5.	JIS Priority Project #2: Appellate Court Enterprise Content Management System a. Project Update	Mr. Martin Kravik	11:45 – 12:30	Tab 5
	Lunch (Working)		12:30-12:50	
6.	JIS Priority Project #1: Superior Court Case Management Update a. Project Update b. SC-CMS Integrations Update c. SC-CMS Bluecrane QA Report	Ms. Maribeth Sapinoso, PMP Ms. Marie Constantineau Mr. Allen Mills	12:50 – 1:15	Tab 6
7.	Other JIS Priority Project Updates a. Priority Project #3 (ITG 41) – CLJ Revised Computer Records Retention/ Destruction Process b. Priority Project # 4 (ITG 102) CLJ-CMS	Mr. Kevin Ammons, PMO/QA Mgr. for Ms. Kate Kruller, PMP Mr. Mike Walsh, PMP	1:15 – 1:40	Tab 7
8.	<b>Committee Report</b> a. Data Dissemination Committee	Judge Thomas Wynne	1:40 – 1:50	
9.	Meeting Wrap-Up	Justice Mary Fairhurst	1:50 – 2:00	
10.	Information Materials a. ITG Status Report			Tab 8
527	sons with a disability, who require accommodation, 7 <u>Pam.Payne@courts.wa.gov</u> to request or discuss	accommodations. While notice 5 days p	rior to the event	S

preferred, every effort will be made to provide accommodations, when requested.

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### **Future Meetings:**

#### 2015 – Schedule

June 26, 2015 August 28, 2015 October 23, 2015 December 4. 2015

#### JUDICIAL INFORMATION SYSTEM COMMITTEE

#### March 6, 2015 9:30 a.m. to 2:30 p.m. AOC Office, SeaTac, WA

#### **DRAFT** - Minutes

#### Members Present:

Justice Mary Fairhurst, Chair Mr. Larry Barker Chief Robert Berg Judge Jeanette Dalton - phone Ms. Callie Dietz Ms. Delilah George Mr. Rich Johnson Judge J. Robert Leach Ms. Barb Miner Ms. Brooke Powell Judge Steven Rosen Mr. Bob Taylor Mr. Jon Tunheim Ms. Aimee Vance Ms. Yolande Williams Judge Thomas J. Wynne

Members Absent:

Judge James Heller

**AOC/Temple Staff Present:** Mr. Kevin Ammons Ms. Tammy Anderson Mr. Dan Belles Ms. Jennifer Creighton Ms. Vicky Cullinane Ms. Vonnie Diseth Mr. Mike Keeling Mr. Eric Kruger Ms. Kate Kruller Mr. Dirk Marler Ms. Mellani McAleenan Ms. Pam Payne Mr. Ramsev Radwan Ms. Maribeth Sapinoso Ms. Heather Stoffle Mr. Kumar Yajamanam

#### Guests Present:

Judge Donna Tucker Judge Corinna Harn Mr. Othniel Palomino Ms. Lea Ennis Mr. Enrique Kuttemplon Ms. Joann Moore

#### **Call to Order**

Justice Mary Fairhurst called the meeting to order at 9:30 a.m. and introductions were made.

#### October 24, 2014 Meeting Minutes

Justice Fairhurst asked if there were any additions or corrections to the October 24, 2014 meeting minutes. Hearing none, Justice Fairhurst deemed them approved.

#### JIS Budget Update (13-15 Biennium)

Mr. Ramsey Radwan presented an update on State General Fund Revenue. On February 20 the Economic and Revenue Forecast Council provided a new forecast. This provided information for legislature to start thinking about the budget. Supplemental budget will be done at the end of session. Revenues are projected to be up 8.7% between the current biennium and the next biennium, and another 9% between 15-17 and 17-19 biennia. It is anticipated that an additional \$2.9 billion in revenue will be available in the next biennium. Of that \$2.9 billion, about 75% will be consumed on ongoing activities. While revenues are up for the next few biennia so are costs. It will be the typical balancing act with legislature.

Mr. Ramsey Radwan presented the Judicial Information System Assessment. Current Judicial Information System (JIS) Account revenue and fund balance will not meet the anticipated expenditure needs of current projects, existing carry forward of staff and keeping the lights on.

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Without additional resources the JIS account will experience a large deficit during the 2017-2019 biennium. No other fund source is available and financing options are very limited.

Mr. Radwan reviewed the two funding RCWs and the authority for the Supreme Court to increase the assessment and base traffic infraction via the rule making process. Mr. Radwan also provided the history of Penalty Increases.

Mr. Radwan reviewed the fund sweeps from the JIS account over the past 8 years. It equates to approximately \$1.8 million a year or 9% annual reduction in revenue. This has directly affected the ability to fund projects.

Mr. Radwan reviewed estimated new costs that are over and above normal operations including the SC-CMS and CLJ-CMS projects, security, maintenance (for everything that surrounds the IT structure), one time and other project costs.

Using the Fiscal Growth Factor to determine growth, the proposal is to increase the JIS Assessment from \$17 to \$23, and the Base Penalty from \$42 to \$48.

#### Motion: Justice Mary Fairhurst

Recommend to the Supreme Court an increase in the current JIS assessment from \$17 to \$23 and increase of the base penalty for, \$42 to \$48.

#### Second: Judge Steve Rosen

**Voting in Favor**: Justice Mary Fairhurst, Mr. Larry Barker, Chief Robert Berg, Judge Jeanette Dalton, Ms. Callie Dietz, Ms. Delilah George, Mr. Rich Johnson, Judge J. Robert Leach, Ms. Barb Miner, Ms. Brooke Powell, Judge Steven Rosen, Mr. Bob Taylor, Mr. Jon Tunheim, Ms. Aimee Vance, Ms. Yolande Williams, Judge Thomas J. Wynne

#### Opposed: none Absent: Judge Jim Heller

#### Information Networking Hub – (INH)

Ms. Vonnie Diseth provided a brief summary of the work that has been done over the years regarding the INH and Data Exchanges. The INH is a large and complex concept and the Enterprise Data Repository (EDR) is a key component of that concept. Mr. Belles and Mr. Kruger are going to explain in detail what the INH is and how it is designed to work. In June 2011 Sierra Systems was hired to work on the Superior Court Data Exchange using the NIEM model. The purpose was to help Pierce County so they did not have to do double data entry anymore. Sixty-six web services were developed by Sierra Systems. During implementation time with Pierce County six of the services were enabled. This was due in part to complex issues with the NIEM model. Those web services are currently being used to integrate the Odyssey system with JIS. After the experience with Pierce County it was determined that the process by which to develop web services and what could be done to simplify the processes for both AOC and the courts. Currently at AOC we have two teams focused on data exchanges. The Superior Court Case Management System (SC-CMS) integration team. They are working on three different pieces, One is the party synchronization between Odyssey and JIS; another is

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the case replication between Odyssey and JIS; third is the link only option for document management integration with Odyssey for the counties which have elected to keep their current document management systems.

We also have another team working on the EDR, which will be explained in a few minutes by Mr. Belles and Mr. Kruger. Work has been ongoing for years, focusing on different aspects of the INH which is a larger concept.

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Mr. Belles provided a brief overview of the Information Networking Hub (INH) and the Enterprise Data Repository (EDR) and the differences between the two. Mr. Belles stated that the INH was a collection of components, processes, documents and governance that made up the AOC's capability to exchange information between internal AOC and external court systems. Mr. Belles stated that the EDR was a smaller foundational component within the INH whose purpose was to receive, store and publish statewide shared information between courts.

Mr. Belles provided an overview of the EDR explaining that the goal was provide statewide shared data based on the approved JIS data standards and support the AOC's long term modernization strategy. Mr. Belles stated that a Proof of Concept of the EDR was conducted and the results were beneficial in a number of areas. Mr. Belles continued that the EDR Proof of Concept demonstrated that the data in JIS could be successfully mapped to the JIS data standards and stored in a new database. He also stated that the Proof of Concept showed that data could be sent and retrieved from the EDR. Mr. Belles also stressed that the Proof of Concept allowed them to develop as user interface to view the data and baseline statistics on performance of the database that showed the current architecture was viable for future growth. Mr. Belles shared that the most productive aspect of the Proof of Concept was the development of the aspects and tasks needed to fully implement the EDR to production.

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Mr. Kruger gave an overview of what the EDR provides and a roadmap for the EDR development and integration. He provided a summary discussion on the EDR findings, integration implications, and effort for customer onboarding. After the presentation, there were several question asked by the attendees related to the EDR. Two of the significant question were:

- "When King County District Court goes live, how will other courts get their information?" Summary Answer: The King County information will be in the EDR. Applications like JABS, ASRA, and others that need the information will be modified to access the EDR for data display.
- "Should juvenile departments be planning on getting a new system (JCS replacement) so that it can get King County Superior case information" Short Answer: The impact to JCS has been identified and high level plans have been made to make changes to JCS to get necessary information from the EDR."

#### Update on JISC Rule 13 & Discussions with Legislators

Justice Mary Fairhurst provided an update on recent discussions with legislators regarding the changes to JIS Rule 13 recommended by the JISC. In October, the committee approved changes to JIS Rule 13 and recommended to the Supreme Court that the change to the rule be handled on an expedited basis. Due to conversations with legislators, Justice Fairhurst asked

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the Rules Committee to put it on hold until she could she could discuss the outcome of the conversations with this committee. Representatives Hudgins and Hunter, who have been very involved both in our funding and in the provisos that our funding has been subject to, along with Senator Andy Hill all wanted to talk with Justice Fairhurst.

In a conversation with Representative Hunter in late December he expressed his unhappiness, especially stating that he did not want there to be any double data entry. That was not his intention with the provisos. Representative Hudgins determined he would be the main point of contact to work with us even though previously it has been both Representatives Hunter and Hudgins. The strong suggestion given to Justice Fairhurst was to work with King County to find a way to provide a resolution that does not result in double data entry.

INH and the EDR are already addressing some of the issues surrounding the concern of double data entry but AOC needed a willing partner to move forward. King County stated they are a willing partner and they have allocated county funding to move forward.

Justice Fairhurst met with Mr. Fred Jarrett from King County, and then in a follow up meeting that included Mr. Bill Kehoe and Ms. Vonnie Diseth, discussed the options of creating a solution that would eliminate double data entry for King County.

The AOC INH/EDR team and the King County IT team met multiple times to determine if it was even possible to achieve within the available time and resources limitations. A proposal was created as an outcome of those meetings that state the requirements and risks. It is estimated at a cost of \$7.1 million dollars to make this project come to fruition. The proposal included the need for additional staff, contractors and more office space.

The time frame for completion of this project is early 2017, and this timeline is consistent with the timeline King County has set for their CMS RFP and project timeline. The final outcome is still to be determined by legislators for the funding and final approval.

While all of this was a digression away from JIS Rule 13, Justice Fairhurst stated she is not asking the committee to revisit the rule, but at this time she has asked the Rules Committee to put the request on hold the until all of the factors play out and we see what results from the current legislative session. Justice Fairhurst stated there are no issues with the data standards themselves as it provides direction and people can work to the same end. The concern is the hard date for courts to be considered in or out of JIS as of April 2014. The Rules Committee does have the option to modify the rule and enact it, or they can modify it and republish it.

Justice Fairhurst shared we have the opportunity to deliver a message as to what this committee wants to have done and she can deliver that message, or deliver a message that says we passed the data standards, and we are working on the other issues and we don't need the enforcement, because the reason we thought we needed it was because of the what we understood the legislature to say in the previous budgetary proviso.

Ms. Mellani McAleenan provided an update on a meeting that took place with Representative Hudgins after the signed proposal was presented to him. Ms. Diseth, Ms. McAleenan, and Ms. Dietz met with Representative Hudgins to provide a high level briefing and discuss the options for completing the proposal. Representative Hudgins asked about the risks and if funding was provided whether the plan could be accomplished. Ms. Diseth answered there are risks and that AOC would need additional staff and facilities, but with adequate funding the proposal could be done.

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While there was not actual commitment for funding at that meeting, there seemed to be an understanding about funding needs and the impact of the \$22 million that has been swept from the JIS account during recent years. Representative Hudgins indicated that he planned to move it forward internally with the legislature.

Justice Mary Fairhurst asked for consensus that we respond to Justice Johnson that with the things that are in play right now we would like the Rules Committee to hold Rule 13 in abeyance until we (JISC) comes back with a follow up request.

#### ITG #2 – SC-CMS Update

Mr. Dexter Mejia and Ms. Marcea Basham provided an overview of the decision needed on Odyssey case number format and codes for Odyssey courts as approved by the Court User Workgroup and the project team.

#### Motion: Judge Thomas Wynne

I move that the JISC approve the Superior Court Case Management System (SC-CMS) Court User Work Group's (CUWG) recommendation to use a new case number format in the new statewide case management system for the 37 Superior Courts and County Clerk's offices implementing Odyssey.

#### Second: Judge Jeanette Dalton

**Voting in Favor**: Justice Mary Fairhurst, Mr. Larry Barker, Chief Robert Berg, Judge Jeanette Dalton, Ms. Callie Dietz, Ms. Delilah George, Mr. Rich Johnson, Judge J. Robert Leach, Ms. Brooke Powell, Judge Steven Rosen, Mr. Bob Taylor, Mr. Jon Tunheim, Ms. Aimee Vance, Ms. Yolande Williams, Judge Thomas J. Wynne

Opposed: None Abstaining: Ms. Barb Miner Absent: Judge Jim Heller

Motion: Judge Jeanette Dalton

I move that the JISC approve the Superior Court Case Management System (SC-CMS) Court User Work Group's (CUWG) and the AOC SC-CMS Project Team's recommendations to use new codes and formats in the new statewide case management system for the 37 Superior Courts and County Clerk's offices implementing Odyssey.

#### Second: Judge Thomas Wynne

**Voting in Favor**: Justice Mary Fairhurst, Mr. Larry Barker, Chief Robert Berg, Judge Jeanette Dalton, Ms. Callie Dietz, Ms. Delilah George, Mr. Rich Johnson, Judge J. Robert Leach, Ms. Barb Miner, Ms. Brooke Powell, Judge Steven Rosen, Mr. Bob Taylor, Mr. Jon Tunheim, Ms. Aimee Vance, Ms. Yolande Williams, Judge Thomas J. Wynne

#### Opposed: None Absent: Judge Jim Heller

Ms. Maribeth Sapinoso provided an update on the SC-CMS project to the JISC. Ms. Sapinoso began with the most recent activities surrounding the Pilot Site, followed by the Early Adopters,

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then with Snohomish and Spokane counties for the 2016 statewide rollout. These recent activities included Lewis county case records and document images successfully converted into Odyssey. Also included was the successful conversion of statewide party records, close to 9 million records in total.

Other project milestones recently completed were the first Pilot Mock Go Live, kick off meetings and Odyssey demonstrations with the Early Adopter sites, conducting stakeholder meetings, securing training and training resources for Pilot and Early Adopter sites, initial technical readiness meetings with Snohomish and Spokane County, and providing working prototype and documentation to 3<sup>rd</sup> party vendors for the DMS link ("pointer") option. Ms. Sapinoso continued with the project activities currently in progress and next steps. These activities include preparing for the Integrations Mock Go Live, the second Mock Go Live at Lewis County, and end user training for Pilot site.

#### JIS Priority Project ITG 41 Update

Ms. Kate Kruller, ITG 41 Project Manager, updated the JISC on project activity. In October, the project schedule was placed on hold due to test resource constraints.

Ms. Kruller reported that testing resources were assigned to the project to continue the work whenever extra capacity was available at AOC. This persistence paid off – the Quality Assurance Testing is complete. Iteration 1 is in final preparations for release to run in pilot courts in April, 2015.

The timelines for the next steps are as follows:

- April May, 2015 to implement the Preliminary Destruction Rules in four pilot courts (Everett Municipal Court, Yakima Municipal Court, Cowlitz District Court and Thurston District Court)
- June, 2015 March, 2016 to implement the Preliminary Rules in the remaining 188 courts
- October, 2015 August 2016 to program the New Destruction Rules when the pilot court implementation is finished.

The Project Manager will keep the ITG Project Steering Committee and Pilot Courts apprised of IT 41 Project progress going forward in to the implementation. Ms. Kruller will report back to the JISC in June, 2015 with any updates.

#### Legislative Update

Ms. Mellani McAleenan provided a brief update on current legislative activity. AOC is tracking about 500 bills related to the judicial branch. There were approximately 2300 bills introduced this session to date. There have been about 275 fiscal notes for bills that affect the judicial branch in some manner. House of origin cut off is on March 11.

The House and Senate have taken on relatively controversial issues, and while there have been some partisan issues they have maintained a good rapport with each other. During the Senate transportation vote, a Senate democrat questioned the two-thirds majority requirement imposed by the Senate was valid. The lieutenant governor ruled that he would not enforce an

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unconstitutional rule, the initiative on which it was based having already been overturned by the court. This is a good thing as it would have been hard for the senate to pass anything.

In terms of request legislation, the BJA bill on court transcripts and the one to add a judge to Skagit district court are moving along fine. The DMCJA has a bill to increase their civil jurisdictions, which passed the senate unanimously. It was rolled into a different bill on the house side as their house version isn't moving. The SCJA bills are doing well - one of the bills would allow them to consult the JIS System before entering certain kinds of orders, protection orders or parenting plans. This is the same as a bill last year that got caught up in the time crunch and didn't pass.

The Juvenile Records bill - House Bill 1481 and Senate Bill 5564 - started out as companion bills. They are still for the most part the same but they have some changes in them. They are both still moving, and the senate version is on the floor calendar for today, March 6. The bills would eliminate most juvenile offender LFO and would allow for sealing of the record even if the LFO is not paid in full.

House bill 1390 would apply to superior and limited jurisdiction courts and would create a formal indigency exception that applies RCW 10.101. It also establishes provisions about payment plans and, a particular issue for us from a technology perspective, a priority of payment for LFO. The bill has a fiscal impact to cities and counties, along with a JIS impact, in terms of lost revenue. One big impact is that our system can't do what they want it to do. There is a huge fiscal impact to reprogram systems we are going to stop using. The bill is on the house floor calendar. The companion bill in the senate did not move out of committee.

#### **Committee Report**

#### Data Dissemination Committee:

- The Committee welcomed newest member, Brooke Powell, the Juvenile Court Administrator for Snohomish County.
- The meeting minutes for December 5, 2014, and February 20, 2014, were approved.
- Spokane Request for RACFIDs for IT Personnel Ronald Miles presented Spokane County Superior Court Judge Salvatore Cozza's request to allow three local non-court IT personnel, who are permanently assigned to the court, to be given RACFIDs for ongoing projects with the County Courts and Clerk's Office. The Committee unanimously voted to approve the court's request.
- Snohomish Co. PAO Request for Researcher Access

Pam Jones from the Snohomish County Prosecuting Attorney's Office presented the request for a researcher from the County's Human Services Department to be given level 25 JIS-LINK prosecutor access to assist with the Office's recidivism study. After finding out what data the researcher would need to access, the Committee offered fee-waived data dissemination requests processed through the AOC instead of the JIS-LINK account. Ms. Jones agreed and the Committee unanimously voted to allow Snohomish County PAO to submit fee-waived DD requests to AOC for the purpose of the recidivism study.

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- JABS access for Prosecutors and Public Defenders DDA Happold provided an update on the Committee's request to move JABS access for prosecutors and public defenders off of courts' RACFIDs, and instead, to be used with a JIS-LINK id.
- Case Type 7 Access for AGO and DSHS-CA DDA Happold provided an update on the Committee's previous questions about case type 7 access. The DDC requested that DDA Happold bring the exemption log to the next meeting for the Committee to review.
- DD Training Draft Committee reviewed the draft and provided additional subject matter and suggestions.
- Other Business DDA Happold updated them on 2SSB 5564 Section 3 and SHB 1617.

#### Meeting Wrap Up

Justice Mary Fairhurst asked the committee if they would agree to change the current prebriefing process. Ms. Vicky Cullinane meets with each member briefing them on the upcoming agenda items and topics. Vicky records questions from members then relays the questions back to staff for answers. Going forward, all questions that are asked during pre-briefs will be shared with the appropriate staff so that answers can be provided at the meeting to the entire committee. Unless it is a simple answer, no answer will be return to the individual member prior to the meeting. This way all members will hear the concerns and questions of others and everyone will be aware of answers and responses.

We will try this for the next couple meeting, Judge Dalton agreed, and no other members had comments. Justice Fairhurst will continue to be de-briefed on all feedback from members after Vicky meets with them.

#### Adjournment

The meeting was adjourned by Justice Fairhurst at 1:45 p.m.

#### Next Meeting

The next meeting will be April 24, 2015, at the AOC SeaTac Facility; from 10:00 a.m. to 2:00 p.m.

#### **Recap of Motions from March 6, 2015**

Motion Summary	Status
Recommend to the Supreme Court an increase in the current JIS assessment from \$17 to \$23 and increase of the base penalty for, \$42 to \$48.	Passed

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I move that the JISC approve the Superior Court Case Management System (SC-CMS) Court User Work Group's (CUWG) recommendation to use a new case number format in the new statewide case management system for the 37 Superior Courts and County Clerk's offices implementing Odyssey.	Passed
I move that the JISC approve the Superior Court Case Management System (SC-CMS) Court User Work Group's (CUWG) and the AOC SC-CMS Project Team's recommendations to use new codes and formats in the new statewide case management system for the 37 Superior Courts and County Clerk's offices implementing Odyssey.	Passed

#### Action Items

	Action Item – From October 7 <sup>th</sup> 2011 Meeting	Owner	Status
1	Confer with the BJA on JISC bylaw amendment regarding JISC communication with the legislature.	Justice Fairhurst	
	Action Item – From September 5th 2014 Meeting		
2	Find out whether individual persons' SSNs are needed for the bank account process superior courts use on the BAA and BAS screens	Vicky Cullinane	
	Action Item – From March 6 <sup>th</sup> 2015 Meeting		
3	Send the AOC/King County Data Exchange Proposal to committee	Pam	Completed
4	JISC would like the Rules Committee to hold Rule 13 in abeyance until we (JISC) comes back with a follow up request.	Justice Fairhurst	Completed

Administrative Office of the Courts					
Information Services Division Project Allocation & Expenditure Update					
2013-2015 Alle	ocation				
Expenditures and Encumbrance	ces as of March	n 31, 2015			
InitiativesJIS Transition	ALLOTTED	EXPENDED	VARIANCE		
Information Networking Hub (INH)					
Information Networking Hub (INH)	\$1,500,000	\$1,038,613	\$461,387		
Information Networking Hub (INH) - Subtotal	\$1,500,000	\$1,038,613	\$461,387		
Superior Court CMS					
13-15 Allocation	\$13,706,000	\$11,776,010	\$1,929,990		
COTS Prep	\$2,900,000	\$677,836	\$2,222,164		
Superior Court CMS Subtotal	\$16,606,000	\$12,453,846	\$4,152,154		
Enterprise Content Management System					
ECMS	\$1,426,000	\$1,426,000	\$0		
ECMS Subtotal	\$1,426,000	\$1,426,000	\$0		
Equipment Replacement					
Equipment Replacement - External	\$1,199,000	\$1,072,440	\$126,560		
Equipment Replacement - Internal	\$2,138,000	\$1,936,163	\$201,837		
Equipment Replacement Subtotal	\$3,337,000	\$3,008,603	\$328,397		
TOTAL 2013-15	\$22,869,000	\$17,927,062	\$4,941,938		



#### April 2015 Update

#### State Revenue & Budget Update

- The current economic and revenue operating environment much the same as it was in November 2014 (the previous forecast date).
  - As of the February 20, 2015 forecast, general fund revenue is expected to increase by 8.7% to about \$36.5 billion for the biennium ending June 30, 2017 and revenue for the biennium ending June 30, 2019 is expected to increase 9.1% to \$39.8 billion (\$3.3 b between biennia)
  - The increase in revenue for 2015-2017 is about \$2.9 billion. The increase necessary to maintain and fund new and existing programs is \$2.1 billion, leaving \$800 million for policy additions. Almost 75% (\$2.1 billion) of the new revenue will be used to fund programs and costs previously implemented by the state legislature.
  - There are definitional issues between what the Governor identifies as ongoing costs and what the Senate identifies as ongoing costs (about a \$1.1 billion difference).
  - McCleary still needs to be funded at \$1.5b \$2.0 billion.
  - Initiative 1351 is estimated to cost \$2 billion during the 15-17 unless amended by the legislature.
  - Even though revenue is projected to increase, costs are also increasing at an equal or greater pace.
- The House released their version of the 2015-2017 budget on March 27, 2015. The overall budget being proposed by the House is favorable for the AOC. There are no budget reductions and all but a few requests are funded in the proposal. While the interpreter and Family and Juvenile Court Improvement Program (FJCIP) requests aren't part of the House budget proposal, they were very interested in discussing both programs-which is a good sign. The House voted their version of the budget off the floor on April 2, 2015. Amendments included an additional \$4.6 million to the Office of Public Defense (over and above what was included in the initial House budget) and an additional \$3 million to the Office of Civil Legal Aid (over and above what was included in the initial House budget). No amendments to the Supreme Court, AOC, Law Library or Court of Appeals budgets.

- The Senate released their version of the 2015-2017 budget on March 31, 2015. The Senate proposal includes a number of budget reductions, not included in the House proposal. The Senate budget proposal would, if passed as is,:
  - Reduce the AOC general fund by approximately \$10 million by:
    - Eliminating research,
    - Reducing judicial education,
    - Requiring \$4.2 million in additional reductions
    - Eliminating LFO pass through funding to the county clerks and
    - Reduce pass through funding to Thurston County for the impact of cases that must be filed in Thurston County (superior court and county clerk).
  - Not provide funding for the initiation of the CLJ-CMS project.
  - Fund the King County data exchange solely from the JIS account rather than the state general fund.
  - Implement a \$2 million fund switch between the state general fund and the JIS account (decrease state general fund, increase the JIS account).
  - Not provide funding for a number of other budget request items (see the table below for more detail).
- AOC has developed a list of talking points, draft letters and a strategy for courts and stakeholders to use to ensure that the Senate budget does not pass in its current form.
- There will be several more iterations of the House and Senate budget proposals over the next few weeks. The session officially ends April 26, 2015, however it is anticipated that the 2015-2017 budget will not be finalized by then necessitating one or more special legislative sessions.
- The table below depicts the 2015-2017 budget request for the Administrative Office of the Courts compared to the most current House and Senate budget proposals. The table will be updated as new legislative proposals are released.

### 2015-17 Budget Comparisons

Administrative Office of the Courts	Requested	House Proposed	Senate Proposed
JIS Maintenance Costs	\$1,159,000	\$1,159,000	\$0
BOXI v4 Upgrade	\$773,000	\$773,000	\$0
Mason County Superior Court Judge	\$236,000	\$236,000	\$236,000
Technical Adjustment Technology	\$278,000	\$278,000	\$0
Trial Court Language Access	\$5,070,000	\$0	\$0
FJCIP Expansion	\$428,000	\$0	\$0
Juvenile Detention Alternatives Initiative Staff	\$302,000	\$302,000	\$0
Superior Courts Case Management System	\$12,598,000	\$12,598,000	\$12,598,000
Courts of Limited Jurisdiction Case Management System	\$4,429,000	\$4,429,000	\$0
Courts of Limited Jurisdiction COTS Prep	\$1,297,000	\$1,297,0000	\$0
Courts of Limited Jurisdiction Information Network Hub	\$1,440,000	\$1,440,000	\$1,440,000
External Equipment Replacement	\$1,849,000	\$1,849,000	\$1,849,000
Internal Equipment Replacement	\$516,000	\$516,000	\$0
Appellate Courts Content Management System	\$313,000	\$313,000	\$313,000
Program from JRA (Governor's Budget Request)	\$0	\$0	\$0
Expedited Data Exchange House:*\$2.8 SGF, \$4.3 JIS: Senate: \$7,100,000 JIS account	\$7,100,000	\$7,100,000	\$7,100,000

Administrative Office of the Courts	Requested	House Proposed	Senate Proposed
Legal Financial Obligations (HB 1390)	\$0	\$916,000	\$0
Home Detention (HB 1943)	\$0	\$118,000	\$0
One Family, One Team Partnership	\$0	\$75,000	\$75,000
Funds to Program IT System for Tax Court of Appeals	\$0	\$0	\$75,000
Eliminate Court Research	\$0	\$0	(\$1,064,000)
Eliminate LFO Grants	\$0	\$0	(\$981,000)
Fund Transfer-Increase JIS decrease State General Fund	\$0	\$0	\$2,000,000 JIS (\$2,000,000) SGF
Reduce Thurston County Impact Fees	\$0	\$0	(\$808,000)
Operational Reduction (15%)	\$0	\$0	(\$4,210,000)
Reduce Judicial Education	\$0	\$0	(\$886,000)
Total Request AOC	\$37,788,000	\$33,399,000	\$15,737,000



Today is the 87th day of the 105-day legislative session. Tuesday, April 7, was the last day by which bills must have passed out of their fiscal committees in the opposite house. Bills necessary to implement the budget are not limited by these cutoffs.

Here are the highlights regarding bills BJA is tracking and other legislation of interest:

#### **BJA Request Legislation**

#### HB 1061/SB 5174

SUMMARY: Changes the number of judges Skagit County District Court from two to three. POSITION: BJA request STATUS: SB 5174 passed Senate unanimously and is in House Rules

#### HB 1111

SUMMARY: Updating the court transcriptionist statutes and implements the recommendations of the Court Management Council, in conjunction with pending court rule. POSITION: BJA Request STATUS: Passed the House unanimously and is on the Senate floor calendar

#### **DMCJA Request Legislation**

#### SB 5125 /<del>HB 1328</del>

SUMMARY: Would increase district court civil jurisdiction from \$75,000 to \$100,000. POSITION: DMCJA Request STATUS: Passed the Senate unanimously and is in House Rules

#### SB 5126 /HB 1327

SUMMARY: Employment Security Department Subpoenas POSITION: DMCJA withdrew request for this bill due to a potential conflict with federal law. STATUS: Dead

#### HB 2097

SUMMARY: Authorizing parity with superior courts in the setting of jury fees POSITION: DMCJA request. STATUS: Dead

#### **SCJA Request Legislation**

#### SHB 1617

SUMMARY: Would allow courts to consult the Judicial Information System and related databases to review criminal history and determine whether other proceedings involving the parties are pending prior to entering certain orders. POSITION: SCJA Request STATUS: Passed House 92-6 and is in Senate Rules

#### HB 1618

SUMMARY: Requires a person objecting to the relocation of a child to establish adequate cause for a hearing on the objection. POSITION: SCJA Request

STATUS: Died in House Rules

#### SB 5101

SUMMARY: Technical change to acknowledge that the Department of Corrections no longer files presentence reports and allows the court to a mental evaluation even in the absence of a presentence report. POSITION: SCJA request STATUS: Passed Senate unanimously and is in House Rules

#### SB 5104

SUMMARY: Allows a court to order participation in rehabilitative programs if the court finds that any chemical dependency contributed to the offense. POSITION: SCJA Request STATUS: Passed Senate unanimously and is in House Rules

#### DATA DISSEMINATION/ACCESS TO COURT RECORDS

#### HB 1481/E2SSB 5564

SUMMARY: Eliminates most juvenile offender legal financial obligations and allows for sealing when 80% of restitution is paid. Has been amended many times. POSITION: Support. STATUS: Passed Senate 48-1 and is in House Rules

#### ESHB 1553

SUMMARY: Creates a process by which a person with a criminal record can be granted a certificate of restoration of opportunity, which removes any professional bar imposed solely as a result of the conviction.

POSITION: Support

STATUS: Passed House unanimously but died in Senate Law & Justice

#### **BILLS AFFECTING AOC EMPLOYEES AND/OR JUDGES**

#### HB 1028

SUMMARY: Requires cities and counties to provide court security. POSITION: Support STATUS: Dead

#### HB 1397/<del>SB 5308</del>

SUMMARY: Amended to allow judges and certain others to maintain their address confidentiality for their time in office rather than needing to resubmit the request. POSITION: Support STATUS: Passed House 78-20 and is in Senate Rules

#### SB 5980

SUMMARY: Creates a defined contribution plan for elected officials. Does not include judges. POSITION: Not reviewed. AOC staff does not work on retirement bills. STATUS: Referred to Ways and Means

#### SB 5982

SUMMARY: Increases the retirement age for persons hired after 12/31/15 POSITION: Not reviewed. AOC staff does not work on retirement bills. STATUS: Heard in Ways & Means on March 24

SB 6005

SUMMARY: Changes the average final wage calculation for retirees hired after 7/1/15. POSITION: Not reviewed. AOC staff does not work on retirement bills. STATUS: Heard in Ways & Means on March 24

#### ELECTIONS

#### HB 1051

SUMMARY: Makes Supreme Court justice elections partisan. POSITION: Oppose STATUS: Dead

#### HB 1350

SUMMARY: Providing for the election of Supreme Court justices from three judicial districts. POSITION: Watch STATUS: Dead

#### HB-2030

SUMMARY: Establishing districts from which Supreme Court justices are elected. POSITION: Watch STATUS: Dead

#### HJR 4201

SUMMARY: Creating election districts for Supreme Court judicial positions. POSITION: Watch STATUS: Dead

#### HJR 4207

SUMMARY: Requires that all mandatory, regulatory, licensing, and disciplinary functions regarding the practice of law and administration of justice reside exclusively in the Supreme Court. POSITION: Not reviewed STATUS: Dead

#### HJR 4211

SUMMARY: Amending the Constitution to provide for Supreme Court districts. POSITION: Watch STATUS: Dead

#### SB 5685

SUMMARY: Concerning the election of Supreme Court justices by district. POSITION: Watch STATUS: Dead

#### SJR 8205

SUMMARY: Amending the state Constitution so that justices of the Supreme Court are elected by qualified electors of a Supreme Court judicial district. POSITION: Watch STATUS: Died in Senate Rules

#### **PROBLEM SOLVING COURTS**

#### HB 1305/SB 5107

SUMMARY: Encourages the creation of therapeutic courts in Washington and consolidates current law into a single chapter. POSITION: Support STATUS: Passed Senate unanimously and was amended in House Appropriations on April 7

#### LEGAL FINANCIAL OBLIGATIONS

#### HB 1016

SUMMARY: If offender is homeless or mentally ill, failure to pay legal financial obligations is not willful noncompliance. POSITION: Not reviewed STATUS: Dead

#### E2SHB 1390/SB 5713

SUMMARY: Amended in Senate Law & Justice to reduce interest rates on legal financial obligations to 6%. Limits collection of DNA fee to one time. Adds language that states courts do not have to make an individualized inquiry into the defendant's current and future ability to pay.

#### **POSITION: Watch**

STATUS: Bill passed House 94-4 and was amended in Law & Justice and Ways & Means. Bill passed Ways & Means on April 7

#### JURY SERVICE

#### SHB 1610

SUMMARY: Reduces the term of service for jurors. Allows exception for smaller jury pools. POSITION: Support STATUS: Signed by Governor Inslee on April 1

#### FILING FEES

#### EHB 1729

SUMMARY: As amended in Senate Human Services, adds a \$15 surcharge to dissolution filings to fund the DV Prevention Account. The surcharge expires in 2020. POSITION: Not reviewed STATUS: In Senate Rules

#### SB 6092

SUMMARY: Court marshals are added to the list of uniformed personnel entitled to use interest arbitration under PECBA. A \$1 surcharge is imposed on small claims actions. 25% remits to the state judicial stabilization trust account and 75% is retained by the county for courthouse security. POSITION: Not reviewed STATUS: In Senate Rules

#### OTHER

#### HB 1772

SUMMARY: Repealing provisions concerning the Washington State Bar Association. POSITION: Not reviewed STATUS: Dead

#### HB 1885/2SSB 5755

SUMMARY: Implements recommendations of the Justice Reinvestment Initiative by addressing and mitigating the impacts of property crimes.

**POSITION: Watch** 

STATUS: Senate bill passed 40-9 and was heard in House Public Safety on March 24. Dead unless resurrected during the budget process

#### E2HB 1943

SUMMARY: Creates standards for electronic monitoring/home detention. Requires AOC to develop forms. POSITION: Watch STATUS: In Senate Rules

#### HB 2076/SSB 5752

SUMMARY: The Caseload Forecast Council (CFC) must make recommendations for producing racial impact statements on the effect proposed legislation will have on racial and ethnic minorities, including how legislation will impact the racial and ethnic composition of the criminal and juvenile justice systems. POSITION: Support

STATUS: Bill died in Rules

SHB 2085

SUMMARY: Authorizes community restitution/community service in lieu of payment for traffic infractions.

POSITION: Not reviewed. AOC offered a technical amendment.

STATUS: Passed House 83-15, was amended in Senate Law & Justice and referred to Rules

#### 2SSB 5449/HB 2111

SUMMARY: Creates a tax division of the court of appeals. POSITION: Concerns STATUS: Is in Senate Rules and referenced in Senate budget

SB 5647 SUMMARY: Allowing counties to create guardianship courthouse facilitator programs. POSITION: No position STATUS: Passed Senate 48-0 and is in House Rules

SB 5658

SUMMARY: The requirement to process certain documents is moved from the county clerk to the petitioning party. Amended to remove sections relating to juvenile records in Judiciary. POSITION: Not reviewed.

STATUS: Passed Senate 47-1 and is in House Rules

#### SB-5766

SUMMARY: Concerning monitoring agencies providing electronic monitoring. POSITION: Watch STATUS: Died in Senate Rules

#### BUDGET

HB 1105/SB 5076 SUMMARY: Early supplemental operating budget, limited to wildfire and mental health needs. POSITION: Not reviewed STATUS: Signed by governor

#### HB 1106/SB 5077

SUMMARY: Making 2015-2017 operating appropriations. POSITION: Pro on judicial branch section in Governor's budget. House Appropriations draft is ok. Senate chair's draft is untenable. (Governor's version includes Supreme Court budget) STATUS: Committee and floor action occurring during the week of March 30-April 3. Negotiations will follow.

#### EHB 1115/ SB 5097

SUMMARY: Capital budget request funding for maintenance and security of Temple of Justice. POSITION: Support judicial branch portions.

STATUS: Request was not included. Passed House 96-2. Scheduled for executive action in Ways & Means on April 9

#### SB 5064/ HB 1477

SUMMARY: Requires a quarterly revenue forecast on February 20th during both a long and short legislative session year.

POSITION: Not reviewed

STATUS: Senate bill passed senate unanimously and referred to Appropriations



# INH Enterprise Data Repository Project Update

Dan Belles, PMP - Project Manager April 24, 2015



## INH EDR Recent Activities

### Database

- Data Modeling Developing the database
- Data Classification Organizing data
- Developing Security Model and Classifications
- Gap Analysis Mapping data to standards

### **Data Exchanges**

- ✓ Developing Three new INH web services
- ✓ Testing Created 80+ Scripts to test web services

### **KCDC Data Exchange Proposal**

- ✓ In Scope/Out of Scope Agreements Finalized
- AOC/KC Business/Technical/Planning Discussions



## INH EDR KCDC Pilot Go Live – Proposed Schedule

### • Feb 2015

✓ AOC provides the JIS Standard Data elements to King County District Court for inclusion in their RFP

### • March 2015

- AOC start-up activities (hiring, contracts, facilities, on-boarding of new staff)
- ✓ King County District Court RFP Released

### • July 2015

- Legislative funding is available
- AOC/King County Data Exchange Project Start

### • Aug 2015

- KCDC needs specifications & access to the AOC development prototype environment
- KCDC will need AOC feedback regarding KCDC's data migration plan



## INH EDR KCDC Pilot Go Live – Proposed Schedule Cont'd

### • July/Sept 2016

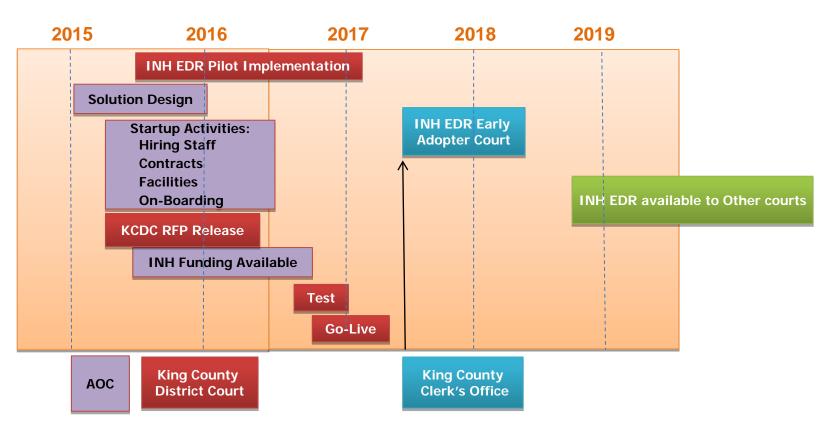
- EDR Database is available to King County
- EDR basic functionality (web services) is available for on-boarding King County District Pilot Court
- KCDC can send the JIS Data Standards information electronically to AOC
- The rest of the state would be able to see KCDC's data via the new enhanced JABS Statewide Viewer application pulling data from the EDR

### • Oct/Dec 2016

- Public safety data exchanges are available for KCDC
- KCDC can do a pilot with one of their nine court locations
- Dec 2016/Feb 2017
  - KCDC Go-Live



## **Proposed High-Level Schedule**





## **Active Project Risks**

Total Project Risks			
Low Exposure	Medium Exposure	High Exposure	
0	0	8	

### **Significant Risk Status**

Risk	Probability/Impact	Mitigation
0	0	0



# Risk Categories

**Legacy Application Risk** – The risk of not being able to support legacy systems at AOC and KC and keep them operational.

Budget Risk – The risk of inadequate legislative funding.

**Project Risk** - The integration work between old and new systems is complex and not solvable by a COTS package.



# Legacy Application Risks

- Operational failure of the King County District Court's numerous subsystems.
- Data conversion from AOC's legacy systems requires the knowledge and expertise of key AOC legacy programmers that are in high demand by other projects and have limited availability. Hiring new staff or contractors will not solve that problem. King County is facing the same situation.



# **Budget Risks**

- Legislature does not provide funds from the General Fund for the data exchange work impeding the AOC's ability to move forward with this project.
- Legislative delay in passing a budget will delay the project implementation.



## **Project Risks**

- Logistical issues such as the timeline for hiring consultants to assist with the EDR may cause the project to be delayed beyond when the King County District Court Case Management System goes into production.
- The estimate of the work effort is high-level with a lot of unknowns. The details will not be known until the project is further along.
- There may be critical tasks that take a certain amount of time to complete and adding resources will not make it happen sooner.
- EDR is being built with a systems architecture that has not been implemented for a statewide court project before. There may be factors which are unknowable at this point in the project that could have a major impact on scope, cost and timelines.



# **Active Project Issues**

Total Project Issues				
Low Urgency	Medium Urgency	High Urgency	Closed	
0	0	1	0	

### **Significant Issues Status**

Issue	Urgency/Impact	Action
Resources with critical court business knowledge are not available due to assignment to other critical priority projects.	High/High	The project teams are coordinating the use of limited resources as much as possible and adding resources where possible to mitigate project delays.



## **Next Steps**

- Complete data modeling
- Complete data classification
- Complete data mapping
- Continue database development
- Continue security model design
- Continue performance testing
- Continue planning and procurement activities for planned KCDC Go Live



# ITG Request 45 – Appellate Courts Enterprise Content Management System (AC-ECMS)

## **Project Update**

Martin Kravik, Project Manager April 24, 2014



## **Recent Activities**

- Contract Amendment 3 was approved. It split development into 4 iterations:
  - A. Base system and document structure
  - B. WorkView (case management) and associated workflows
  - C. Screening, motion and judicial workflows
  - D. Supreme Court specific workflows
- ✓ Iteration A was delivered, tested and accepted by the Project Executive Steering Committee on February 13, 2015



# **Recent Activities (cont.)**

- Iteration B WorkView and Associated Workflows are underway
- AOC team developed several JIS data queries for populating trial court information, drop down lists, and in flight cases in AC-ECMS
- Modifications to eFiling are underway
- Requirements analysis for JIS Link/Appellate Court Data modifications is underway



## **Next Steps**

- Finalize Iteration B Base System and Document Structure:
  - Configuration
  - o Training
  - o User acceptance testing
  - o Production ready
- Begin document conversion
- Continue eFiling modifications
- Begin JIS Link/Appellate Court Data modification design



## **Project Milestone Schedule**

	20	2013 2014							20	)15												
Milestones	Nov Dec		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Functional Specification																						
Configuration Iterations																		l				
A – Base System and Document Structure																						
B – WorkView and Associated Workflows																						
C – Screening, Motion, and Judicial Workflows				·					·							1						
D – Supreme Court Specific Workflows, iDocs																						
Document Conversion																						
Document Mapping Specification																		1				
COA Division I														I								
COA Division II																						
COA Division III																						
eFiling Modifications								I														
JIS Link Modifications																						
Production Implementation																						



## **Active Project Risks**

Total Project Risks								
Low Exposure	High Exposure							
4	0	0						

## **Significant Risk Status**

Risk	Probability/Impact	Mitigation			
0	0	0			



# **Active Project Issues**

Total Project Issues								
Low Urgency Medium Urgency High Urgency Closed								
1	0	1	6					

## **Significant Issues Status**

Issue	Urgency/Impact	Action
Contract scope and cost issue raised by the vendor.	High/High	Understand the issue. Develop our stance. Negotiate the outcome with the vendor.



# **Significant Issues**

- The vendor delivered 2 reports to AOC:
  - 1. Proposed reduction in scope and/or increase in cost
  - 2. Outlined specific scope issues
- ImageSoft let their project manager go
- Meetings with the vendor occurred to discuss the reports
- Vendor submitted a revision of their second report



# Significant Issues (cont.)

- An AOC/Court Stakeholder negotiation team was formed and a strategy developed
- Meetings occurred to keep Justice Fairhurst and the project executive steering committee up to date



## **Project Milestones**

Milestone	Date
<ul> <li>Functional Specification Document accepted</li> </ul>	August 2014
<ul> <li>Iteration A - Base system and doc structure</li> </ul>	December 2014
Iteration B – WorkView and Associated Workflows	April 2015
Iteration C – Screening, Motion, and Judicial Workflows	June 2015
Iteration D – Supreme Court Specific Workflows	August 2015
Document Mapping Specification	January 2015
Document Conversion – COA Division I	August 2015
Document Conversion – COA Division II	August 2015
Document Conversion – COA Division III	August 2015
eFiling Modifications	August 2015
JIS Link Modifications	August 2015
Production (Go Live) complete	August 2015



ADMINISTRATIVE OFFICE OF THE COURTS Information Services Division

# Superior Court Case Management System (SC-CMS) Project Update

Maribeth Sapinoso, AOC Program Manager Marie Constantineau, AOC Deputy Project Manager

April 24, 2015



## Recent Activities *Pilot*

### Integration Mock Go Live – March 24-26, 2015

Approximately 117 integration projects for Pilot (Case & Party)

- ✓ Verified 72 case replication development work to date
- ✓ Verified 20 party synchronization development work to date
- ✓ 25 Outstanding development efforts not yet verified
- Verified batch processes involving Legal Financial Obligation (LFO) billing, WSBA imports, and Department of Correction (DOC) payments



## Recent Activities *Pilot*

### Business Mock Go Live #2 at Lewis County – April 21-23, 2015

- Case Manager
- Financials
- Document Management System
- Odyssey Portal
- Judge Edition
- Data Conversion
- Business Processes
- Overall Performance (System and Application)
- Triaging defects and issues reported by end users



## **Recent Activities**

- Project Steering Committee voted to include Juvenile users read only access to Odyssey – March 10, 2015
- CUWG voted to not require auditing functionality in current release – March 25, 2015
- Conducted kick off meeting with Snohomish County – March 27, 2015
- Conducted Odyssey and Judge Edition demonstration at Skagit County – April 2, 2015



# Work In Progress

- Prepare to conduct Pilot end user training May/June 2015
- Validate remaining integration work from Tyler
- Prepare to implement statewide party synchronization in Odyssey June 2015
- Finalize transition plan for Odyssey operational support



## **Next Steps**

- GO LIVE @ Lewis County June 15, 2015
- Conduct Early Adopter business process reviews and configuration
- Conduct first Early Adopter data pushes July 2015
- Conduct first data conversion review by Early Adopter sites – July 2015



## **Phase 3 – Pilot Implementation**

MILESTONES or PROJECT DELIVERABLES	CURRENT PLAN DATE
<ul> <li>Integration Testing Begins</li> </ul>	January 2015
<ul> <li>Fourth Data Conversion Push (including Document Images)</li> </ul>	January 2015
<ul> <li>Pilot Mock Go-Live #1 (at AOC)</li> </ul>	February 2015
<ul> <li>Tyler Development (Integration) Work Completed</li> </ul>	March 2015
<ul> <li>Pilot Mock Go-Live #2 (at Lewis County)</li> </ul>	April 2015
Integration Testing Completed	May 2015
New Tyler Development (Integration) Work Completed	May 2015
Pilot End User Training Completed	May/June 2015
Party Synchronization Go-Live	June 2015
Pilot Go-Live Conversion Activities Begin	June 2015
New Tyler Development (Application) Work Completed	August 2015



bluecrane Management Consulting for State and Local Governments

EXECUTIVE ADVISEMENT

QUALITY ASSURANCE

**PROJECT OVERSIGHT** 

PROJECT MANAGEMENT

INDEPENDENT VERIFICATION AND VALIDATION (IV&V)

**RISK REDUCTION** 

### Quality Assurance Report

for the

### **State of Washington**

### Administrative Office of the Courts (AOC)

### **SC-CMS** Project

### March 31, 2015

Prepared by Bluecrane, Inc.



### Quality Assurance Assessment SC-CMS Project



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#### Quality Assurance Assessment SC-CMS Project



Bluecrane, Inc. March 2015 Page 1

### Part 1: Executive Summary and Assessment Dashboard

### **Executive Summary**

This report provides the March 2015 quality assurance (QA) assessment by Bluecrane, Inc. (*"bluecrane"*) for the State of Washington Administrative Office of the Courts (AOC) Superior Court – Case Management System (SC-CMS) Project.

#### **Resource Constraints**

Late completion of data integration components, business processes, and other key deliverables have resulted from resource limitations in several areas of the project due to budgetary constraints and the difficulty in developing accurate estimates of effort for activities that are unfamiliar to the staff assigned to them. Although the project continues to make effective use of the resources allocated to the project and to utilize AOC resources outside of the project team to work towards a successful Pilot Go-Live, the current resource allocation may be insufficient to adequately support the rollout of counties beyond the pilot.

In the past several reports, we have recommended that the project perform an evaluation of the resources required for a successful rollout to early adopter counties in the later part of 2015 and follow-on counties in 2016. However, since the current project resources are consumed with completing deliverables and preparation for the Pilot Go-Live, *bluecrane* will conduct a resource assessment in collaboration with the project team as part of our planned Go-Live readiness assessment. The resource assessment will evaluate resources required to complete preparations for the Pilot Go-Live, support Lewis County following Go-Live, and implement the early adopter and remaining follow-on counties.

#### **Integrations Mock Go-Live**

A second Mock Go-Live for Lewis County targeting the integration and synchronization of data between Odyssey and the Judicial Information System (JIS) was conducted in March. Although problems were identified and some of the integrations had not been fully tested prior to the Mock Go-live, the event was successful in evaluating the integration architectural framework and infrastructure. A Lessons Learned session was conducted following the Mock Go-Live to identify areas for improvements for the upcoming additional Mock Go-Lives.

#### Schedule Risks Related to Integrations Work

We continue to note the schedule risk related to completion of the integrations between Odyssey and other AOC systems. The project developed and began execution of contingency plans in March for the possibility that some of the less frequently used integrations will not be ready for use until after the Lewis Go-Live event.

#### Risk of Data Center Move If Conducted during the SC-CMS Implementation

We learned in December that AOC has been asked to assess the viability of migrating server and network equipment currently residing in the AOC data center to the state Consolidated Technology Services (CTS) data center as part of the state data center consolidation initiative. The initiation of a project to migrate the AOC data center to the state data center *during the SC*-

#### Quality Assurance Assessment SC-CMS Project



Bluecrane, Inc. March 2015 Page 2

*CMS implementation* would create a significant risk to the success of the SC-CMS project. The SC-CMS project has very high visibility to the judicial, legislative, and executive branches of the state government. All unnecessary risks to the on-time completion of the SC-CMS project should be avoided to ensure the successful implementation of the new court system.



Quality Assurance Assessment for WA State Administrative Office of the Courts SC-CMS Project

> Bluecrane, Inc. March 2015 Assessment Page 3

### Executive Dashboard – Risks At-a-Glance

Category	Area of Assessment	Urgency	Noteworthy Risks/Comments				
			Extreme Risks				
(No Extreme Risks to Report)							
Noteworthy Risks							
Infrastructure	Statewide Infrastructure	Serious Consideration	• AOC has been requested to assess the viability of migrating server and network equipment currently residing in the AOC data center to the state data center as part of the state data center consolidation initiative. The initiation of a project to migrate the AOC data center to the state data center <i>during the SC-CMS implementation</i> would create a significant risk to the success of the SC-CMS project.				
			Risks Being Addressed				
Project Management and Sponsorship	Schedule	Urgent Consideration	<ul> <li>Although efforts to identify and estimate the work required to complete the integration of Odyssey with other AOC systems continued in March, there continues to be uncertainty in the effort and duration of activities.</li> </ul>				



Quality Assurance Assessment for WA State Administrative Office of the Courts SC-CMS Project

Bluecrane, Inc. March 2015 Assessment Page 4

Category	Area of Assessment	Urgency	Noteworthy Risks/Comments
		Risks	Being Addressed (continued)
People	Staffing	Urgent Consideration	<ul> <li>The current resource allocation may be insufficient to adequately support the rollout of counties beyond the pilot, in accordance with the currently planned schedule. A resource assessment is underway.</li> </ul>
People	Business Processes	Urgent Consideration	<ul> <li>Because of the continuation of constrained resources, the business processes completion due date was again missed in March. The evaluation of activities assigned to project staff is underway.</li> </ul>
Application	Application Interfaces	Urgent Consideration	<ul> <li>Although additional technical and testing resources have been allocated to the integration activities, there continues to be uncertainty in the effort and duration of activities.</li> </ul>

### Part 2: *bluecrane* Detailed Assessment Report for March 2015

<i>bluecrane</i> Quality Assurance Dashboard for the Washington AOC SC-CMS Project						
Project A	rea Summary					
Project Area	Highest Level of Assessed Risk					
Project Management and Sponsorship	Risk Being Addressed					
People	Risk Being Addressed					
Application	Risk Being Addressed					
Data	No Risk Identified					
Infrastructure	Risk					



Category:	Project Management and Sponsorship	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Governance	No	No	No
Urgency:	N/A	Risk Identified	Risk Identified	Risk Identified

**Observation:** Governance is defined in the Project Charter and is being executed effectively by the Project Leadership, Executive Sponsors, Steering Committee, and JISC.

Category:	Project Management and Sponsorship	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Scope	No	No	No
Urgency:	N/A	Risk Identified	Risk Identified	Risk Identified

**Observation:** Scope is being managed effectively through the Requirements Traceability Matrix, Tyler contract deliverables, and the Project Change Management process.

A decision was made in March to increase the number of users of the system through the addition of court staff that work with juvenile cases who would be granted read-only access to some of the Superior Court case and party data. Work is underway to incorporate the impact to training, user support, organizational change management, and infrastructure.

Category:	Project Management and Sponsorship	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Schedule	Risk Being Addressed	Risk	Risk
Urgency:	Urgent Consideration		Being Addressed	Being Addressed

**Observation/Risk 1 – Integrations between Odyssey and JIS:** We continue to note the schedule risk related to completion of the integrations between Odyssey and other AOC judicial information systems (JIS). Some of the integration components may not be ready for use until after the Lewis Go-Live event or may cause production data problems if defects are not identified during testing.

**Impact:** If some of the integrations have not been completed or thoroughly tested by the Lewis County Go-Live event, it may be necessary to implement work-arounds that may require manual manipulation of data in either Odyssey or JIS or both.

**Recommendation:** We agree with the approach being taken by the SC-CMS Project Team to develop contingency plans in response to the risk that not all integration components will be operational at the time of the Lewis County Go-Live in June. The integration tasks should be prioritized in terms of the manual effort required to maintain any data between Odyssey and JIS that is not being processed through the automated interface with focus given to the integrations that will reduce the most manual effort at Go-Live.

**Status:** The project developed and began execution of contingency plans in March for the possibility that some of the less frequently needed integration components will not be ready for use until after the Lewis Go-Live event. The contingency planning will include use of the SC-CMS Help Desk who will perform any manual work-arounds in addition to monitoring and correcting integration transaction failures.

**Observation 2 - Mock Go-Live:** A second Mock Go-Live for Lewis County targeting the integration and synchronization of data between Odyssey and the Judicial Information System (JIS) was conducted in March. Although problems were identified and some of the integrations had not been fully tested prior to the Mock Go-live, the event was successful in evaluating the integration architectural framework and infrastructure. A Lessons Learned session was conducted following the Mock Go-Live to identify areas for improvements for the upcoming additional Mock Go-Lives.



Category:	Project Management and Sponsorship	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Budget	No Risk Identified	No Risk Identified	No Risk Identified
Urgency:	N/A			

**Observation:** When information/results are available from the Pilot County implementation, the Steering Committee will reassess the local cost framework, potentially revise the framework based on the Pilot County experience, and then make a recommendation to the JISC for cost sharing between the State and the local levels for the next phase of SC-CMS.

The budget may be impacted through the addition of juvenile court users to the project scope.



Category:	Project Management and Sponsorship	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Project Communications	No Risk	No Risk	No Risk
Urgency:	N/A	Identified	Identified	Identified

**Observation:** The project utilizes several approaches to communicate information to project stakeholders. Project status is communicated to AOC management, project team members, and other AOC stakeholders in multiple weekly meetings. Project Steering Committee Meetings are conducted monthly. Information is provided to representatives of the Judges, Clerks, and Administrators associations who pass information to the association members through their normal communication paths.

**Status:** The SC-CMS project and Tyler publish a monthly status report.

**Recommendation:** Although there are multiple approaches to communicating project status and organizational change management information, it would be advisable for the project to conduct periodic surveys to determine the effectiveness of the various forms of communication being utilized. Effectiveness could be measured by gauging the project-related knowledge of internal and external stakeholders at all levels. Based on the results of surveys, approaches to project communications can be revised. Some approaches may be eliminated if they are found to be ineffective, or supplemental communications may be necessary to augment the current forms of communications.



Category:	Project Management and Sponsorship	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Staffing and Project Facilities	No	No	Risk Being Addressed
Urgency:	N/A	Risk Identified	Risk Identified	

**Observation/Risk:** Late completion of data integration components, business processes, and other key deliverables have resulted from resource limitations in several areas of the project due to budgetary constraints and the difficulty in developing accurate estimates of effort for activities that are unfamiliar to the staff assigned to them. Although the project continues to make effective use of the resources allocated to the project and to utilize AOC resources outside of the project team to work towards a successful Pilot Go-Live, the current resource allocation may be insufficient to adequately support the rollout of counties beyond the pilot. In the past several reports, we have recommended that the project perform an evaluation of the resources required for a successful rollout to early adopter counties in the later part of 2015 and follow-on counties in 2016. However, since the current project resources are consumed with completing deliverables and preparation for the Pilot Go-Live, *bluecrane* will conduct a resource assessment in collaboration with the project team as part of our planned Go-Live readiness assessment. The resource assessment will evaluate resources required to complete preparations for the Pilot Go-Live, support Lewis County following Go-Live, and implement the early adopter and remaining follow-on counties.

Category:	Project Management and Sponsorship	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Change Management	No Risk	No Risk	No Risk
Urgency:	N/A	Identified	Identified	Identified

**Observation:** The scope and budget have been baselined. All requests for changes to scope or budget will go through the SC-CMS change management process. Many of the work activities in the project schedules have not been baselined.

A change request was processed to increase the number of users of the system with the addition of juvenile court users.



Category:	Project Management and Sponsorship	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Risk Management	No Risk Identified	No Risk	No Risk Identified
Urgency:	N/A		Identified	

**Observation:** The project is identifying and tracking risks at an adequate level.

Category:	Project Management and Sponsorship	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Issue Management	No Risk	No Risk	No Risk
Urgency:	N/A	Identified	Identified	Identified

**Observation:** The project is identifying and tracking issues at an adequate level.

Category:	Project Management and Sponsorship	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Quality Management	No Risk	No Risk	No Risk
Urgency:	N/A	Identified	Identified	Identified

**Observation:** The project team has developed a Quality Management Plan.



Category:	People	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Stakeholder Engagement	No Risk	No Risk	No Risk
Urgency:	N/A	Identified	Identified	Identified

**Observation:** Stakeholder engagement and organizational change management activities are underway.

Category:	People	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Business Processes / System Functionality	No Risk	No Risk	Risk Being Addressed
Urgency:	N/A	Identified	Identified	

**Observation/Risk:** The completion of the business processes for Pilot Go-Live was initially scheduled for January and then, due to resource constraints, targeted for completion at the end of March. However, the business analysts assigned to developing the business processes are also assigned to completing the configuring Odyssey and establishing rules for data conversion. Because of the continuation of constrained resources, the business processes completion due date was again missed in March.

**Impact:** If sufficient resources are not allocated to the completion of business process, system configuration, and conversion, one or more of the activities may not being completed in time for Go-Live or may be completed with inadequate quality.

**Recommendation:** *bluecrane* will assist the project team in assessing the resources required for completion of activities for Pilot Go-Live and the roll-out of the remaining counties.



Category:	People	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Contract Management / Deliverables Management	No Risk	No Risk Identified	No Risk Identified
Urgency:	N/A	Identified		

Observation/Risk: The list and schedule of vendor deliverables are identified in the Tyler contract and are being managed by the project team.

Category:	Application	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Application Architecture	No Risk Identified	No Risk Identified	No Risk Identified
Urgency:	N/A			

**Observation:** Application architecture has been developed and documented and is being implemented in the various project activities.



Category:	Application	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Requirements Management	No Risk Identified	No Risk Identified	No Risk Identified
Urgency:	N/A			

**Observation:** The project's business analysts have loaded the SC-CMS requirements into the Rational Requirements Composer (RRC) requirements management tool that is being used to document requirements and for traceability. The CBO and CUWG will document Use Cases for the To-Be processes as needed.

Category:	Application	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Application Interfaces	Risk Being Addressed	Risk Being Addressed	Risk Being Addressed
Urgency:	Urgent Consideration			

**Observation/Risk:** In previous reports, we had identified a concern that software components required to integrate Odyssey with other AOC and state systems may not be completed on schedule.

Impact: See Schedule impact above.

Recommendation: See Schedule recommendation above.

**Status:** An Integrations Mock Go-Live was conducted at the end of March. The Mock Go-Live demonstrated that the production integration infrastructure operates correctly and is providing adequate performance. Integration components that had been completed by the end of March were tested during the Integrations Mock Go-Live by participants from Lewis County. Although the Integration Mock Go-Live was successful in the evaluation of the underlying data integration framework, many of the integration components have not be tested and some component development is still underway. It is likely that some integration components will not be ready in time for Pilot Go-Live. However, the development of contingency plans for this risk is underway.



Category:	Data	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Data Preparation	No Risk Identified	No Risk Identified	No Risk Identified
Urgency:	N/A			

**Observation:** The AOC Data Quality Coordinator will coordinate preparation of data in AOC and local court applications. One of the activities is the development of a data profiling report which will identify anomalies in data stored in Judicial Information System (JIS).

The AOC System Support Technician will prepare and extract SCOMIS data for each superior court and county clerk office in the format that Tyler can import into Odyssey.

Status: AOC has begun identifying candidate areas in JIS that will be the focus of data cleansing activities. One of the areas of focus will be person data.

Category:	Data	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Data Conversion	No Risk Identified	No Risk Identified	No Risk Identified
Urgency:	N/A			

**Observation:** Conversion activities for the Pilot County continued in March.



Category:	Infrastructure	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Statewide Infrastructure	Risk	Risk	Risk
Urgency:	Serious Consideration			

**Observation:** AOC has been requested to assess the viability of migrating server and network equipment currently residing in the AOC data center to the state data center as part of the state data center consolidation initiative. The initiation of a project to migrate the AOC data center to the state data center *during the SC-CMS implementation* would create a significant risk to the success of the SC-CMS project. The pilot county Go-Live date for the SC-CMS project is June 2015, with early-adopter counties scheduled for the following November and the remaining counties through 2018. The implementation for the pilot and early-adopter counties is very compressed with no schedule contingency.

**Impact:** A data center migration would result in two significant impacts to the SC-CMS project. First, the planning and execution of a data center migration would consume resources allocated to the SC-CMS implementation resulting in the delay of project deliverables and milestones that could impact the Go-Live dates for county implementations. The other potential impact would be to the availability of the statewide network or the availability of web, application, or data servers due to operational problems associated with a data center migration including performance, network, data, or security problems.

**Recommendation**: The SC-CMS project has very high visibility to the judicial, legislative, and executive branches of the state government. All unnecessary risks to the on-time completion of the SC-CMS project should be avoided to ensure the successful implementation of the new case management system.

Received B	Provide with a set of the set of			
Category:	Infrastructure	Jan 2015	Feb 2015	Mar 2015
Area of Assessment:	Local Infrastructure	No	No	No
Urgency:	N/A	Risk Identified	Risk Identified	Risk Identified

**Observation:** The project team has begun discussions with the pilot county on local infrastructure readiness activities. The project meets with the pilot county weekly, via a conference call, to discuss any questions or issues.



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### Part 3: Review of bluecrane Approach

We began our Quality Assurance engagement for the AOC SC-CMS Project by developing an understanding of the project at a macro level. We started by analyzing the following five "Project Areas":

- Project Management and Sponsorship
- People
- Application
- Data
- Infrastructure

It is not our practice to duplicate Project Management activities by following and analyzing each task and each deliverable that our clients are tracking in their project management software (such as Microsoft Project). Rather, we identify those groups of tasks and deliverables that are key "signposts" in the project. While there are numerous tasks that may slip a few days or even weeks, get rescheduled, and not have a major impact on the project, there are always a number of significant "task groups" and deliverables which should be tracked over time because any risk to those items – in terms of schedule, scope, or cost – have a potentially significant impact on project success.

We de-compose the five Project Areas listed above into the next lower level of our assessment taxonomy. We refer to this next lower level as the "area of assessment" level. The list of areas of assessment grows over the life of the project. The following list is provided as an example of typical areas of assessment:

- Project Management and Sponsorship
  - o Governance
  - o Scope
  - o Schedule
  - o Budget
  - o Communication
  - o Staffing and Project Facilities
  - o Change Management
  - o Risk Management
  - o Issue Management
  - o Quality Management
- People
  - Stakeholder Engagement
  - o Business Processes/System Functionality
  - o Vendor Procurement

#### Quality Assurance Assessment SC-CMS Project



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- o Contract Management/Deliverables Management
- Training and Training Facilities
- Local Court Preparation
- o User Support
- Application
  - o Application Architecture
  - o Requirements Management
  - o Implementation
  - o Application Interfaces
  - o Application Infrastructure
  - o Reporting
  - o Testing
  - o Tools
- Data
  - o Data Preparation
  - o Data Conversion
  - o Data Security
- Infrastructure
  - o Statewide Infrastructure
  - o Local Infrastructure
  - o Technical Help Desk

For each area of assessment within a Project Area, we document in our QA Dashboard our observations, any issues and/or risks that we have assessed, and our recommendations. For each area we assess activities in the following three stages of delivery:

- Planning is the project doing an acceptable level of planning?
- **Executing** assuming adequate planning has been done, is the project performing tasks in alignment with the plans the project has established?
- **Results** are the expected results being realized? (A project that does a good job of planning and executing those plans, but does not realize the results expected by stakeholders, is a less than successful project. Ultimately, results are what the project is all about!)

#### Quality Assurance Assessment SC-CMS Project



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Assessed status is rated at a macro-level using the scale shown in the table below.

Assessed Status	Meaning
Extreme Risk	<b>Extreme Risk:</b> a risk that project management must address or the entire project is at risk of failure; these risks are "show-stoppers"
Risk	<b>Risk:</b> a risk that is significant enough to merit management attention but not one that is deemed a "show-stopper"
Risk Being Addressed	<b>Risk Being Addressed:</b> a risk item in this category is one that was formerly red or yellow, but in our opinion, is now being addressed adequately and should be reviewed at the next assessment with an expectation that this item becomes green at that time
No Risk Identified	No Risk Identified: "All Systems Go" for this item
Not Started	Not Started: this particular item has not started yet or is not yet assessed
Completed or Not Applicable	<b>Completed/Not Applicable:</b> this particular item has been completed or has been deemed "not applicable" but remains a part of the assessment for traceability purposes.

We recognize that simultaneously addressing all risk areas identified at any given time is a daunting task – and not advisable. Therefore, we prioritize risk items in our monthly reports as:

- 1. Very Urgent Consideration
- 2. Urgent Consideration
- 3. Serious Consideration

Given the current phase of the SC-CMS Project, these priorities translate to:

- 1. Very Urgent Consideration Potential Impact to Configuration of the System
- 2. Urgent Consideration Potential Impact to Project's Readiness for Implementation
- 3. Serious Consideration Potential Impact to the Successful Management of the Project

#### Quality Assurance Assessment SC-CMS Project



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Rating risks at the macro-level using the assessed status and urgency scales described above provides a method for creating a snapshot that project personnel and executive management can review quickly, getting an immediate sense of project risks. The macro-level ratings are further refined by describing in detail what the risk/issue is and what remedial actions are being taken/should be taken to address the risk/issue. The result is a framework for AOC SC-CMS management to evaluate project risks – in terms of business objectives and traditional project management tasks.

We summarize the *bluecrane* QA Dashboard in Part 1 of our monthly report for review with client executives and project management. Part 2 of our monthly report provides the detailed QA Dashboard with all of the elements described above.



# ITG Request 41 - CLJ Revised Computer Records Retention and Destruction

### **Project Update**

Kate Kruller, PMP - Project Manager April 24, 2015



# **Project Objectives**

- Eliminate all Courts of Limited Jurisdiction computer record archiving in JIS applications
- Revise destruction of case records processes in JIS, based upon the records retention policy from the Data Dissemination Committee



# **Recent Activity**

✓ Completed Full System Testing: Mar 2015

- Pilot Court implementation is underway
  - Everett Municipal Court, Yakima Municipal Court, Cowlitz District Court and Thurston District Court
  - Preliminary Rules deployment (including existing rules, plus eTicket and VRV compliance rules)



# **Active Project Risks**

Total Project Risks									
Low Exposure	Medium Exposure	High Exposure							
0	0	2							

### Significant Risk Status

Risk	Probability/Impact	Mitigation
Schedule Delay	Low	Project Executive Sponsor authorizes any ITG 41 Project delays, if necessary
ISD staff redirects away from the project	Medium/High	Work with ISD Functional Managers and Leadership to resolve the conflict through negotiation or prioritization decisions



# **Active Project Issues**

Total Project Issues										
Active	Monitor	Deferred	Closed							
0	0	0	0							

### **Significant Issues Status**

lssue	Urgency/Impact	Action



# **Next Steps**

- Continue to Implement Preliminary Rules Pilot April - May 2015
  - Restart destruction of records using preliminary rules applied to cases in pilot courts
  - Updated Destruction of Records Report (DORR)
- Implement Preliminary Rules All remaining CLJ courts: June 2015 - March, 2016
- New Rules Iteration Development: Oct 2015 Aug 2016



# Court of Limited Jurisdiction Case Management System (CLJ-CMS)

### **Project Update**

### Mike Walsh, PMP - Project Manager April 24, 2015



## **Recent Activities**

- Completed current state requirements gathering and process analysis
- ✓ Increase project awareness communications
  - ✓Letters requesting legislative support
  - ✓General information meetings with AOC staff
  - ✓Update project web sites with current information
- Progressing through future state requirements
- Started procurement planning



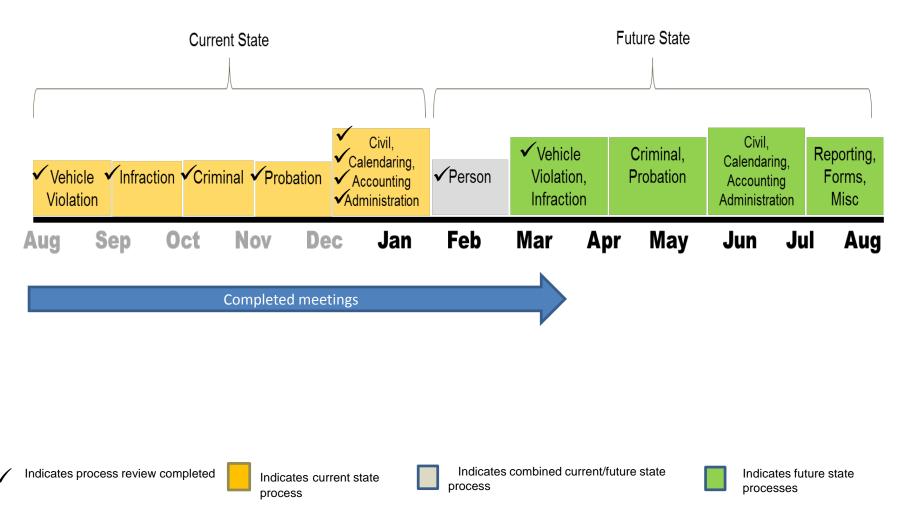
## Schedule

					2	014										2	015											2	016					
Milestones	Mar	Apr	May	Jun	Int	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	unr	Inc	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Inc	Aug	Sep	Oct	Nov	Dec
CLJ-CMS Requirements Phase																																		
Project Charter(s)																																		
Project Planning															   																			
Requirements																																		
Team building and prep.																																		
Current state analysis															l																			
Future state analysis																																		
Procurement Strategy																																		
															-																			_



ADMINISTRATIVE OFFICE OF THE COURTS Information Services Division

# **Requirements Gathering timeline**





### **Active Project Risk**

Low Urgency	Medium Urgency	High Urgency	Closed
0	1	1	0

### **High Urgency Risk Status**

	Urgency/Impact	Action
The approval of the KCDC project could impact resources or JIS funding for the new statewide CLJ case management system.	High/High	Mitigation – AOC has requested the data exchange funding through the State General Fund and not the JIS account.



### **Active Project Issue**

Low Urgency	Medium Urgency	High Urgency	Closed
0	0	1	0

### **High Urgency Issue Status**

	Urgency/Impact	Action
Not all stakeholders agree on the priority of statewide JIS resources (e.g., statewide case management system or data exchange).	High/Med	<ul> <li>Increase the awareness of progress to date through:</li> <li>Communications to CLJ courts stakeholders.</li> <li>AOC all staff general information meetings.</li> <li>Update project web sites with current Information.</li> </ul>



## **Next Steps**

Milestone	Date
Continue "future state" process engineering/requirements gathering	September 2015
Increase project awareness communication	On going

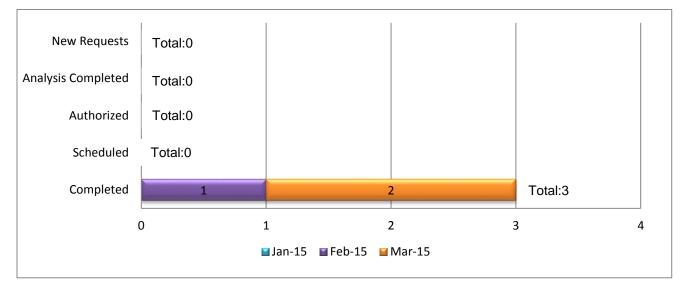


#### Completed JIS IT Governance Requests

ITG 219 - Remove Social Security Numbers from JIS and ITG 225 - VRV DX Correct Use of Violation Date

#### Status Charts

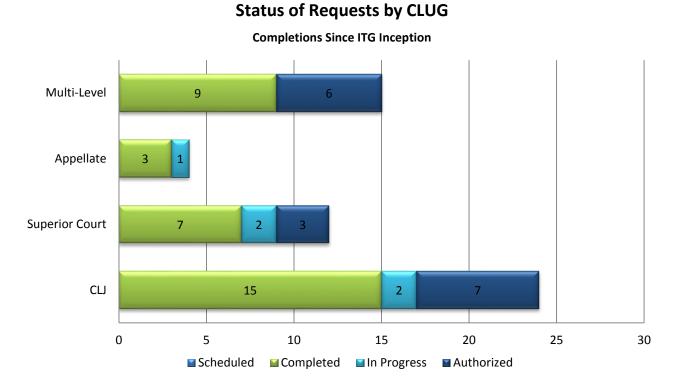
#### **Requests Completing Key Milestones**



#### **Current Active Requests by:**

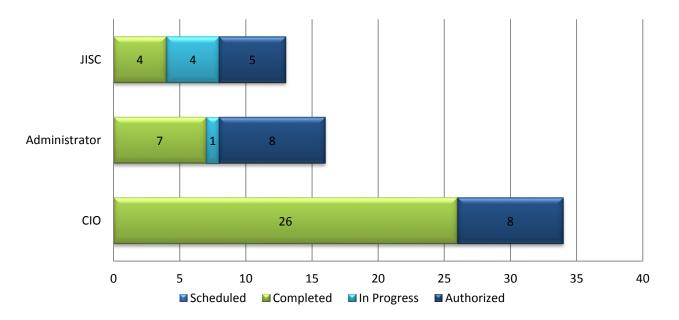
Endorsing Group								
Court of Appeals Executive Committee	1	District & Municipal Court Management Association	12					
Superior Court Judges Association	3	Data Management Steering Committee	0					
Washington State Association of County Clerks	2	Data Dissemination Committee	2					
Washington State Association of Juvenile Court Administrators	4	Codes Committee	5					
District & Municipal Court Judges Association	2	Administrative Office of the Courts	6					
Misdemeanant Corrections Association	1							

Court Level User Group	
Appellate Court	1
Superior Court	6
Courts of Limited Jurisdiction	11
Multi Court Level	8



#### Status of Requests by Authorizing Authority

**Completions Since ITG Inception** 





JISC Priorities					
Priority	ITG #	Request Name	Status	Approving Authority	CLUG Importance
1	002	Superior Court Case Management System	In Progress	JISC	High
2	045	Appellate Court ECMS	In Progress	JISC	High
3	041	CLJ Revised Computer Records and Destruction Process	In Progress	JISC	High
4	102	Request for new Case Management System to replace JIS (ITG 174 – CLJ Probation Case Management Included)	In Progress	JISC	High
5	027	Expanded Seattle Municipal Court Case Data Transfer	Authorized	JISC	High
6	062	Automate Courts DCXT Table Entries	Authorized	JISC	Medium
7	007	SCOMIS Field for CPG Number	Authorized	JISC	High
8	026	Prioritize Restitution recipients	Authorized	JISC	Medium
9	031	Combine True Name and Aliases for Timepay	Authorized	JISC	Medium



Appellate CLUG Priorities					
Priority	ITG #	Request Name	Status	Approving Authority	CLUG Importance
1	045	Appellate Courts ECMS	In Progress	JISC	High

Superior CLUG Priorities					
Priority	ITG #	Request Name	Status	Approving Authority	CLUG Importance
1	107	PACT Domain 1 Integration	Authorized	Administrator	High
2	007	SCOMIS Field for CPG Number	Authorized	JISC	High
3	158	Implementation of MAYSI-2	Authorized	CIO	High
Non-Prioritized Requests					
N/A	002	Superior Court Case Management System	In Progress	JISC	High



Courts of Limited Jurisdiction CLUG Priorities						
Priority	ITG #	Request Name	Status	Approving Authority	CLUG Importance	
1	102	New Case Management System to Replace JIS	In Progress	JISC	High	
2	174	CLJ Probation Case Management System	Awaiting Auth.	CIO	High	
3	027	Expanded Seattle Muni Case Data Transfer	Authorized	JISC	High	
4	041	CLJ Revised Computer Records Retention and Destruction Process	In Progress	JISC	High	
5	106	Allow Criminal Hearing Notices to Print on Plain Paper and Allow Entries	Awaiting Authorization	Administrator	Medium	
6	032	Batch Enter Attorneys to Multiple Cases	Authorized	CIO	Medium	
7	068	Full Print on Docket Public View	Authorized	Administrator	Medium	
8	046	CAR Screen in JIS	Authorized	CIO	Medium	
9	031	Combine True Name & Aliases for Time Pay	Authorized	JISC	Medium	
10	026	Prioritize Restitution Recipients	Authorized	JISC	Medium	



Multi Court Level CLUG Priorities					
Priority	ITG #	Request Name	Status	Approving Authority	CLUG Importance
1	152	DCH and Sealed Juvenile Cases	Authorized	CIO	High
2	178	Race & Ethnicity Data Fields	Authorized	Administrator	Medium
3	116	Display of Charge Title Without Modifier of Attempt	Authorized	Administrator	Medium
4	062	Automate Courts DCXT Table Entries	Authorized	JISC	Medium
5	141	Add Bond Transferred Disposition Code	Authorized	CIO	Medium
Non-Prioritized Requests					
N/A	003	Imaging and Viewing of Court Documents	Authorized	Administrator	Not Specified